

City Centre Transport Improvements: City Centre East, Canal Quarter and Kingsway Public Space

Consultation Report

Following consultation in May 2019 as part of the Council's Clean Air Plans and engagement with stakeholders the City Centre East scheme were modified. The proposals include measures to reduce through traffic in the East of the City, promote bus priority and improve cycling infrastructure and public realm.

It includes the Canal Quarter and Kingsway event spaces.

This report details the results of a further public consultation from December 2020 to February 2021.

Engagement Activities

4490 businesses and residents received a letter, advising of information pack available for viewing online at Keeping Cardiff Moving, and a scheme plan. This included businesses directly on the route and all properties within 100m of the project. The letterdrop buffer also included businesses on the West of the city centre as key users of the roads included in the scheme footprint.

The information pack included scheme plans and supplemental information to contextualise the proposals.

This was supplemented by social media promotion and a press release. The scheme was included on local and national news (web and print).

Respondents were given the option of responding via Snap Survey or via dedicated email inbox [citycentreeast@cardiff.gov.uk]

Consultation Results

Via the email inbox for the scheme [citycentreeast@cardiff.gov.uk], we received **25** emails.

Of these 25 emails:

- **72%** expressed neither support nor opposition but required further clarity or response on issues (outlined below)
- **16%** were in support of the scheme.
- **12%** opposed the scheme.

The online survey received 60 responses. In response to "Do you support the proposals?", 8 people responded No, 14 responded Partially and 38 responded Yes. The percentage breakdown is as follows:

No	14%	8
Partially	23%	14
Yes	63%	38
Total	100%	60

Private Stakeholder Engagement

In addition to the above further private engagement, sessions were held with businesses and key consultation groups such as Bus Operators and the Cardiff Access Focus Group.

The overall response to the scheme was very positive. Some questions regarding traffic re-routing were raised by businesses – this issue is to be mitigated by the creation of a dedicated car park route, a review of signage and further modelling work to calibrate key car park related junctions.

Examples Specific issues/queries

Issue
<p>Private car access to Greyfriars – What are the arrangements? Are there plans to alleviate the congestion at the Park Place lights when the traffic goes back to normal levels?</p>
<p>Displaced traffic – will it cause traffic build up in other parts of the city? How will this affect air quality?</p>
<p>Maintenance of canal – what plans are in place to ensure it remains safe and clean?</p>
<p>Wider impact modelling - Has the impact on Bute Terrace and Adam Street been considered? What modelling has been undertaken? What alternative scheme options were modelled? What are: <ul style="list-style-type: none"> (i) the savings in total vehicular journey times (ii) the savings in total vehicle-kilometres and (iii) improvements in total network performance predicted by the modelling of the proposed scheme layout (i.e. evidenced predicted improvements to emissions and air quality)? How do these savings compare against other scheme layout options (i.e. evidenced optimisation of the proposals)? What evidence base has been prepared / undertaken to demonstrate that the active travel improvements, in particular the segregated cycleways, are located on key desire lines and will achieve the mode share targets?</p>
<p>Bidirectional cycleways - Are bidirectional cycleways effective? Why are they not one way cycle tracks on both sides of the road?</p>
<p>Disabled parking bays – where do they factor into the plan? Will they be removed or relocated? How many spaces will there be? Is there a net loss or gain? What direction will the hatching be?</p>
<p>Current works – has it already begun? Windsor Place, Newport Road Etc.</p>
<p>Removal of bus stops on Dumfries Place – Are these bus stops being replaced or relocated? Will this negatively impact buses?</p>
<p>Loading bay – which loading bays will remain?</p>
<p>Windsor Place right turn – How do North and West Cardiff residents navigate this? Will they have to go through residential areas to get to their main route on their outward journey? How will scheme allow cars from Windsor Place to access M4?</p>
<p>Cycleways – How does this link to the wider Cycle network? How does this join up with the North Road cycle track?</p>
<p>Green Space – How many trees will need to be removed in this project area? What green features does this scheme include?</p>

Queen Street Delivery Access – Is heavy goods vehicles turning into Windsor Lane safe for pedestrians? Have other options been considered?

Next Steps

- Continue with the detail design and tender of the scheme.
- Engage with Key Stakeholders throughout the process.