

Cardiff Rough Sleeper Strategy Update

Quarter 1 2019/20

Rough Sleeping Monitoring

45 rough sleepers were supported into accommodation through multi-agency interventions.

67% of rough sleepers known to the Outreach Service received homelessness assessments.

Support Needs (as at June 2019)

60% of rough sleepers identified lead support needs relating to substance misuse, 33% to mental health and 7% to alcohol.

Quarter 1 2019/20	Apr	May	Jun
Total Rough Sleepers (average over 4 weeks)	81	72	83
Quarterly Average	79		
No Local Connection (at month end)	18	16	23
EEA - No Housing Benefit (at month end)	3	6	3

Reconnection Service

The Reconnection Service worked with 32 individuals between April and June 2019. 22 of these clients experienced successful outcomes during the period, 9 cases were ongoing, pending an outcome and 1 client disengaged from the service. A further 88 potential clients were engaged at outreach surgeries.

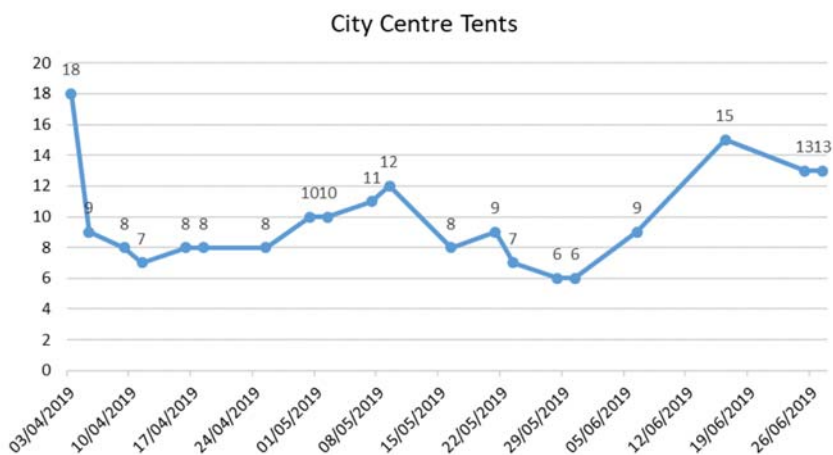
Tents in the City Centre

Cardiff Council has continued to take positive steps to assist tent dwellers in the city centre, resulting in an overall reduction in the number of tents during the quarter. A recent spike in numbers will be analysed and the policy amended as necessary.

Daily engagement with tent users is undertaken by the Outreach

Service. Regular multi-agency meetings are held regarding each individual and tailored action plans created.

Monitoring is now ongoing regarding those tent dwellers assisted into accommodation. Since February this year 14 tent users have been supported into emergency overnight accommodation; 3 into a front line hostel; 4 to return to their own properties and 1 to access rehabilitation services.



Multi-disciplinary Team

The Multi-disciplinary Team (MDT) is now fully operational, offering rough sleepers immediate access to assessment, advice, support, health and harm reduction interventions, as part of an assertive outreach approach. A new database will monitor performance and allow each individual's journey to be followed. To date, the MDT has received **63 referrals**, with **46 cases opened** to specialist workers. Of the 9 cases that have been closed, **8 clients** have successfully secured accommodation or maintained their existing accommodation.

Linked to the MDT, a new **weekly multi-agency welfare event** has been introduced in partnership with the Wallich. A welfare vehicle is parked in the City Centre every Friday. The team offer advice and support primarily aimed at rough sleepers. The Council's Outreach Service also provides support at this event.



Diversionsary Activities

The 'Warm Welcome' scheme offers diversionary activities to individuals who are rough sleeping or accessing emergency overnight accommodation. Running 6 days a week and attended by the MDT, the scheme is engaging on average **15 to 20 service users per day**, with over **500 presentations** since February. The established coffee morning format has recently been expanded to include music workshops, mindfulness, art therapy and a gardening project.

Housing First

A significant number of Cardiff's rough sleepers are trapped in a harmful cycle of street sleeping, hostels and the prison system. To help address this, a funding bid has been made to enhance Cardiff's Housing First schemes to provide rapid access to safe and stable accommodation for people leaving prison.



A dedicated prevention officer will carry out in-depth assessments with prisoners prior to their release, in order to consider their suitability for the Housing First model.

Prison leavers entering the scheme will be offered a personalised framework of wraparound support. The scheme will contribute to the successful rehabilitation and reintegration of offenders back into the community, with the aim of reducing reoffending and the 'revolving door' of homelessness.



Accommodation Review

8 additional individual pods have now opened at the Huggard, whilst the Council's Ty Nos night shelter has been expanded to offer **15 bed spaces across 5 units of shared accommodation**. This latest provision has further increased the range of emergency accommodation available to rough sleepers, proving popular with residents and assisting in reducing the length of stay on floor space.

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg.